### Conversations

**Beginning**

Opening “lines”:
1. 
2. 
3. 

**Maintaining**

Open-Ended Questions:
1. 
2. 
3. 
4. 
5. 

**Ending Gracefully**

Termination Techniques:
1. 
2. 
3. 
4. 
5.

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Audio program: http://calmcoolnetworking.com  
Worksheets: http://calmcoolworksheets.com

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